2012 Fall VOC Survey Analysis Report

Demographics

Number of surveys started: 117
Number of surveys completed: 98

Question: What is your age

Value   Text
    1   Under 30
    2   30-39
    3   40-49
    4   50-59
    5   60 or older

Counts
     1 2   3   4   5 Total
     5 13 43 27 19   107

Proportion
          1   2   3   4   5 Count
      0.047 0.121 0.402 0.252 0.178   107

Question: What is your gender?

Counts
     Male Female Total
      71   37   108

Proportion
      Male Female Count
     0.657 0.343   108

Question: How would you characterize your current career path?

Counts
     Quality Other Total
        86   22   108

Proportion
      Quality Other Count
         0.796 0.204   108

Question: How long have you been involved in Quality?

Value   Text
     1   New to quality profession (0-3 years)
     2   Mid-career (4-7 years)
     3   Seasoned professional (8 or more years)

Counts
      1 2   3 Total
      9 26 72   107

Proportion
           1   2   3 Count
       0.084 0.243 0.673   107

Question: What is your organizational level of responsibility?

Value   Text
     1   Individual Contributor
     2   Supervisor (supervise individuals)
     3   Manager (supervise supervisors or managers)
     4   Executive Management (President, VP, C-level officer)
     5   Independent Consultant

Counts
       1 2 3 4 5 Total
      49 17 26 10 6   108

Proportion
           1   2   3   4   5 Count
       0.454 0.157 0.241 0.093 0.056   108

Question: Do you currently hold ASQ certification(s)?

Counts

```
      Yes No Total
       64 43   107
```

Proportion

```
        Yes    No Count
      0.598 0.402   107
```

Question: Do you currently hold ASQ certification(s) that require periodic renewal?

Counts

```
      Yes No Total
       56 52   108
```

Proportion

```
        Yes    No Count
      0.519 0.481   108
```

Question: Are you currently actively pursuing one or more ASQ certifications?

Counts

```
      Yes No Total
       25 81   106
```

Proportion

```
        Yes    No Count
      0.236 0.764   106
```

Question: Are you interested in obtaining one or more ASQ certifications?

Counts

```
      Yes No Total
       61 45   106
```

Proportion
```
     Yes    No Count
   0.575 0.425   106
```

Contingency table of Certification versus Interest in Certification

```
         Interested
Certified Yes No
     Yes  31 32
     No   29 13
```

```
         Interested
Certified      Yes        No
     Yes 0.2952381 0.3047619
     No  0.2761905 0.1238095
```

Contingency table of Interest in Certification versus Working on Certification

```
           Working
Interested Yes No
     Yes   24 36
     No     1 43
```

```
           Working
Interested        Yes         No
     Yes 0.230769231 0.346153846
     No  0.009615385 0.413461538
```

Question: Approximately how many section dinner meetings have you attended in the last year?

```
Value   Text
   1    0
   2    1
   3    2
   4    3-4
   5    5-6
   6    7 or more
```

Counts
```
     1  2 3  4  5 6 Total
    55 12 7 14 11 8    107
```

Proportion
```
         1     2     3     4     5     6 Count
     0.514 0.112 0.065 0.131 0.103 0.075    107
```

Question: Employment status

```
Value    Text
    1    Employed
    2    Self-employed
    3    In transition
    4    Retired
```

Counts
```
     1 2 3 4 Total
   102 3 2 1    108
```

Proportion
```
         1     2     3     4 Count
     0.944 0.028 0.019 0.009    108
```

Question: My employer considers ASQ certifications in hiring, promotion, salary, or work assignment decisions.

Counts
```
    Yes No Total
     59 47    106
```

Proportion
```
       Yes    No Count
     0.557 0.443    106
```

Question: My employer considers ASQ membership/participation in hiring,

promotion, salary, or work assignment...

Counts

	Yes	No	Total
	43	64	107

Proportion

	Yes	No	Count
	0.402	0.598	107

Section Overview

Question: My ASQ section provides significant networking opportunities
with other professionals in my field.

Value	Text
1	Strongly Disagree
2	Disagree
3	Neither Agree nor Disagree
4	Agree
5	Strongly Agree

Counts

1	2	3	4	5	Total
3	3	43	51	5	105

Proportion

1	2	3	4	5	Count
0.029	0.029	0.41	0.486	0.048	105

Top box   Count: 5 Proportion: 0.048
Top two box   Count: 56 Proportion: 0.533
Mean value: 3.495

Question: My section's communications are timely and provide useful
information.

Value	Text
1	Strongly Disagree

```
     2     Disagree
     3     Neither Agree nor Disagree
     4     Agree
     5     Strongly Agree

Counts
     1 2  3   4 5 Total
     3 6 27 61 7   104

Proportion
          1     2    3     4     5 Count
      0.029 0.058 0.26 0.587 0.067   104

Top box       Count:  7  Proportion:  0.067
Top two box   Count: 68  Proportion:  0.654
Mean value:  3.606
```

Question: My section offers useful courses and training for professional development in my field.

```
Value    Text
     1     Strongly Disagree
     2     Disagree
     3     Neither Agree nor Disagree
     4     Agree
     5     Strongly Agree

Counts
     1  2  3  4 5 Total
     0 10 39 52 3   104

Proportion
     1     2     3   4     5 Count
     0 0.096 0.375 0.5 0.029   104

Top box       Count:  3  Proportion:  0.029
Top two box   Count: 55  Proportion:  0.529
Mean value:  3.462
```

Question: My ASQ section provides valuable resources and support pertaining to specific industries and interes...

```
Value    Text
   1     Strongly Disagree
   2     Disagree
   3     Neither Agree nor Disagree
   4     Agree
   5     Strongly Agree

Counts
    1 2  3  4 5 Total
    1 3 49 49 0   102

Proportion
      1     2     3     4 5 Count
   0.01 0.029 0.48 0.48 0   102

Top box        Count:  0  Proportion:  0
Top two box    Count: 49  Proportion:  0.48
Mean value:  3.431
```

Question: The cost of section meetings, trainings, activities, etc. are
reasonable for the value provided.

```
Value    Text
   1     Strongly Disagree
   2     Disagree
   3     Neither Agree nor Disagree
   4     Agree
   5     Strongly Agree

Counts
    1 2  3  4  5 Total
    0 2 31 50 17   100

Proportion
    1    2    3   4    5 Count
    0 0.02 0.31 0.5 0.17   100

Top box        Count: 17  Proportion:  0.17
Top two box    Count: 67  Proportion:  0.67
Mean value:  3.82
```

Question: My section leadership is accessible for questions, concerns, and

suggestions.

Value   Text
    1   Strongly Disagree
    2   Disagree
    3   Neither Agree nor Disagree
    4   Agree
    5   Strongly Agree

Counts
    1 2 3 4 5 Total
    1 4 48 43 7   103

Proportion
        1   2   3   4   5 Count
    0.01 0.039 0.466 0.417 0.068   103

Top box   Count: 7 Proportion: 0.068
Top two box   Count: 50 Proportion: 0.485
Mean value: 3.495

Question: My section provides open opportunities to be active in leadership.

Value   Text
    1   Strongly Disagree
    2   Disagree
    3   Neither Agree nor Disagree
    4   Agree
    5   Strongly Agree

Counts
    1 2 3 4 5 Total
    2 1 43 50 7   103

Proportion
        1   2   3   4   5 Count
    0.019 0.01 0.417 0.485 0.068   103

Top box   Count: 7 Proportion: 0.068
Top two box   Count: 57 Proportion: 0.553
Mean value: 3.573

Question: My overall level of satisfaction with my ASQ section is

Value   Text
    1   Very Dissatisfied
    2   Dissatisfied
    3   Neutral
    4   Satisfied
    5   Very Satisfied

Counts

1	2	3	4	5	Total
3	5	33	55	7	103

Proportion

1	2	3	4	5	Count
0.029	0.049	0.32	0.534	0.068	103

Top box   Count: 7 Proportion: 0.068
Top two box   Count: 62 Proportion: 0.602
Mean value: 3.563

Questions:
Rows: What is your age
Cols: My overall level of satisfaction with my ASQ section is

fx	fy Dissatisfied	Neutral	Satisfied	Very Dissatisfied
30-39	1	5	5	1
40-49	2	17	21	0
50-59	1	8	13	0
60 or older	0	1	14	2
Under 30	0	2	2	0

fx	fy Very Satisfied
30-39	0
40-49	1
50-59	4
60 or older	2
Under 30	0

        Pearson's Chi-squared test

data: t

X-squared = 21.9149, df = 16, p-value = 0.146

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:
Rows: What is your age
Cols: My overall level of satisfaction with my ASQ section is

```
             fy
fx            Satisfied Unsatisfied
  30-39               5           7
  40-49              22          19
  50-59              17           9
  60 or older        16           3
  Under 30            2           2
```

        Pearson's Chi-squared test

data: t
X-squared = 7.5136, df = 4, p-value = 0.1111

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:
Rows: What is your age
Cols: My overall level of satisfaction with my ASQ section is

```
      fy
fx      Satisfied Unsatisfied
  <=40          7           9
  >40          55          31
```

         Pearson's Chi-squared test with Yates' continuity correction

data: t
X-squared = 1.5402, df = 1, p-value = 0.2146

Cannot reject independence.

Questions:

```
Rows:  What is your age
Cols:  My overall level of satisfaction with my ASQ section is

       fy
fx       Satisfied Unsatisfied
  <=50         29           28
   >50         33           12

        Pearson's Chi-squared test with Yates' continuity correction

data:  t
X-squared = 4.4196, df = 1, p-value = 0.03553

Independence is rejected at the 95% confidence level.

Questions:
Rows:  How would you characterize your current career path?
Cols:  My overall level of satisfaction with my ASQ section is

          fy
fx         Dissatisfied Neutral Satisfied Very Dissatisfied Very Satisfied
  Other              1       5        15                 1              0
  Quality            4      28        40                 2              7

        Pearson's Chi-squared test

data:  t
X-squared = 4.0649, df = 4, p-value = 0.3973

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:
Rows:  How would you characterize your current career path?
Cols:  My overall level of satisfaction with my ASQ section is

          fy
fx         Satisfied Unsatisfied
  Other          15           7
  Quality        47          34

        Pearson's Chi-squared test with Yates' continuity correction

data:  t
```

X-squared = 0.3813, df = 1, p-value = 0.5369

Cannot reject independence.

Questions:
Rows: How long have you been involved in Quality?
Cols: My overall level of satisfaction with my ASQ section is

	fy		
fx	Dissatisfied	Neutral	Satisfied
Mid-career (4-7 years)	2	10	10
New to quality profession (0-3 years)	0	5	4
Seasoned professional (8 or more years)	3	17	41

	fy
fx	Very Dissatisfied
Mid-career (4-7 years)	1
New to quality profession (0-3 years)	0
Seasoned professional (8 or more years)	2

	fy
fx	Very Satisfied
Mid-career (4-7 years)	2
New to quality profession (0-3 years)	0
Seasoned professional (8 or more years)	5

        Pearson's Chi-squared test

data: t
X-squared = 6.7242, df = 8, p-value = 0.5667

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:
Rows: How long have you been involved in Quality?
Cols: My overall level of satisfaction with my ASQ section is

	fy	
fx	Satisfied	Unsatisfied
Mid-career (4-7 years)	12	13
New to quality profession (0-3 years)	4	5
Seasoned professional (8 or more years)	46	22

        Pearson's Chi-squared test

```
data:  t
X-squared = 4.0657, df = 2, p-value = 0.131

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:
Rows:  How long have you been involved in Quality?
Cols:  My overall level of satisfaction with my ASQ section is

             fy
fx           Satisfied Unsatisfied
  New to Mid        16          18
  Seasoned          46          22
```

        Pearson's Chi-squared test with Yates' continuity correction

```
data:  t
X-squared = 3.2132, df = 1, p-value = 0.07305

Independence is rejected at the 90% confidence level.

Questions:
Rows:  Do you currently hold ASQ certification(s)?
Cols:  My overall level of satisfaction with my ASQ section is

      fy
fx    Dissatisfied Neutral Satisfied Very Dissatisfied Very Satisfied
  No             3      16        19                 2              2
  Yes            2      16        36                 1              5
```

        Pearson's Chi-squared test

```
data:  t
X-squared = 4.0224, df = 4, p-value = 0.403

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:
Rows:  Do you currently hold ASQ certification(s)?
Cols:  My overall level of satisfaction with my ASQ section is
```

```
      fy
fx    Satisfied Unsatisfied
  No         21          21
  Yes        41          19
```

        Pearson's Chi-squared test with Yates' continuity correction

data: t
X-squared = 2.757, df = 1, p-value = 0.09683

Independence is rejected at the 90% confidence level.

Questions:
Rows: Have you attended a section dinner meeting in the last 12 months?
Cols: My overall level of satisfaction with my ASQ section is

```
      fy
fx    Dissatisfied Neutral Satisfied Very Dissatisfied Very Satisfied
  No             2      27        17                 3              3
  Yes            2       6        37                 0              4
```

        Pearson's Chi-squared test

data: t
X-squared = 23.8458, df = 4, p-value = 8.576e-05

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Independence is rejected at the 99% confidence level.

Questions:
Rows: Have you attended a section dinner meeting in the last 12 months?
Cols: My overall level of satisfaction with my ASQ section is

```
      fy
fx    Satisfied Unsatisfied
  No         20          32
  Yes        41           8
```

        Pearson's Chi-squared test with Yates' continuity correction

data: t
X-squared = 19.7107, df = 1, p-value = 9.01e-06

Independence is rejected at the 99% confidence level.

Questions:
Rows: Have you attended a section dinner meeting in the last 12 months?
Cols: What is your age

```
      fy
fx     30-39 40-49 50-59 60 or older Under 30
  No       8    21    16           7         2
  Yes      3    21    11          11         2
```

          Pearson's Chi-squared test

data: t
X-squared = 3.7476, df = 4, p-value = 0.4412

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:
Rows: Have you attended a section dinner meeting in the last 12 months?
Cols: What is your age

```
      fy
fx     <=40 >40
  No     10  44
  Yes     5  43
```

           Pearson's Chi-squared test with Yates' continuity correction

data: t
X-squared = 0.7623, df = 1, p-value = 0.3826

Cannot reject independence.

Questions:
Rows: Have you attended a section dinner meeting in the last 12 months?
Cols: Do you currently hold ASQ certification(s)?

```
      fy
fx     No Yes
  No  28  25
  Yes 13  36
```

```
        Pearson's Chi-squared test with Yates' continuity correction

data:  t
X-squared = 6.2726, df = 1, p-value = 0.01226

Independence is rejected at the 95% confidence level.

Question:  Based on this section experience, how likely are you to renew
your ASQ membership?

Value   Text
   1     Very Unlikely
   2     Unlikely
   3     Undecided
   4     Likely
   5     Very Likely

Counts
     1 2  3  4  5 Total
     1 3 12 52 35   103

Proportion
         1     2     3     4     5 Count
      0.01 0.029 0.117 0.505 0.34   103

Top box        Count:  35  Proportion:  0.34
Top two box    Count:  87  Proportion:  0.845
Mean value:  4.136




Question:  How likely are you to recommend ASQ section membership to a
business associate?

Value   Text
   1     Very Unlikely
   2     Unlikely
   3     Undecided
   4     Likely
   5     Very Likely

Counts
     1 2  3  4  5 Total
     2 6 20 55 21   104

Proportion
```

```
        1     2     3     4     5 Count
      0.019 0.058 0.192 0.529 0.202   104
```

Top box   Count: 21 Proportion: 0.202
Top two box   Count: 76 Proportion: 0.731
Mean value: 3.837

Question: Please rate the overall value you receive as a member of this
ASQ Section

Value   Text
    1   No value
    2   Some value
    3   Moderate value
    4   High value
    5   Very high value

Counts
     1 2 3 4 5 Total
     7 16 42 32 8   105

Proportion
        1   2   3   4   5 Count
      0.067 0.152 0.4 0.305 0.076   105

Top box   Count: 8 Proportion: 0.076
Top two box   Count: 40 Proportion: 0.381
Mean value: 3.171

Question: Overall, how satisfied are you with each of the following
aspects of ASQ Section 903
Question: Locally proctored certification examinations

Value   Text
    1   Very Dissatisfied
    2   Dissatisfied
    3   Neutral
    4   Satisfied
    5   Very Satisfied

Counts
```
    1 2  3   4  5 Total
    2 3 50 39 11   105
```

Proportion
```
        1     2     3     4     5 Count
    0.019 0.029 0.476 0.371 0.105   105
```

Top box   Count: 11 Proportion: 0.105
Top two box   Count: 50 Proportion: 0.476
Mean value: 3.514

Question: Community outreach activities (scholarships, judging science fair)

Value   Text
```
   1    Very Dissatisfied
   2    Dissatisfied
   3    Neutral
   4    Satisfied
   5    Very Satisfied
```

Counts
```
    1 2  3   4 5 Total
    1 4 65 30 5   105
```

Proportion
```
        1     2     3     4     5 Count
    0.01 0.038 0.619 0.286 0.048   105
```

Top box   Count: 5 Proportion: 0.048
Top two box   Count: 35 Proportion: 0.333
Mean value: 3.324

Question: Leadership development opportunities

Value   Text
```
   1    Very Dissatisfied
   2    Dissatisfied
   3    Neutral
   4    Satisfied
   5    Very Satisfied
```

Counts
```
     1 2  3  4 5 Total
     1 6 60 35 2   104
```

Proportion
```
        1     2     3     4     5 Count
     0.01 0.058 0.577 0.337 0.019   104
```

```
Top box        Count:  2  Proportion:  0.019
Top two box    Count:  37 Proportion:  0.356
Mean value:  3.298
```

Dinner Meetings
Question: Have you attended a section dinner meeting in the last 12
months?

Counts
```
     Yes No Total
      49 54   103
```

Proportion
```
      Yes    No Count
    0.476 0.524   103
```

The following questions were only asked of people
who had attended a dinner meeting in the last 12 months.

Question: Considering the section dinner meetings you have attended in the
last 12 months, how satisfied are you with section dinner meetings overall?

```
Value   Text
   1    Very Dissatisfied
   2    Dissatisfied
   3    Neutral
   4    Satisfied
```

```
    5    Very Satisfied

Counts
     1 2 3  4  5 Total
     0 3 3 33 10    49

Proportion
     1    2     3     4     5 Count
     0 0.061 0.061 0.673 0.204    49

Top box        Count:  10  Proportion:  0.204
Top two box   Count:  43  Proportion:  0.878
Mean value:  4.02




Question:  Considering the section dinner meetings you have attended in the
last 12 months, how satisfied are...

Question:  Announcements and Section Business

Value    Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2 3  4 5 Total
     0 1 9 35 4    49

Proportion
     1    2     3     4     5 Count
     0 0.02 0.184 0.714 0.082    49

Top box        Count:  4  Proportion:  0.082
Top two box   Count:  39  Proportion:  0.796
Mean value:  3.857




Question:  Workshop/Tutorial (pre-dinner)

Value    Text
    1    Very Dissatisfied
```

```
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2  3  4 5 Total
     0 3 13 24 9    49

Proportion
     1     2     3    4      5 Count
     0 0.061 0.265 0.49 0.184    49

Top box       Count:  9  Proportion:  0.184
Top two box   Count: 33  Proportion:  0.673
Mean value:  3.796




Question:  Program/Speaker (post-dinner)

Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2 3  4  5 Total
     1 1 6 25 15    48

Proportion
        1     2     3     4     5 Count
     0.021 0.021 0.125 0.521 0.312    48

Top box       Count: 15  Proportion:  0.312
Top two box   Count: 40  Proportion:  0.833
Mean value:  4.083




Question:  Dinner (menu, preparation, and service)

Value   Text
    1    Very Dissatisfied
```

```
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
    1 2 3  4  5 Total
    0 0 3 25 21    49

Proportion
    1 2    3    4     5 Count
    0 0 0.061 0.51 0.429    49

Top box       Count:  21  Proportion:  0.429
Top two box   Count:  46  Proportion:  0.939
Mean value:  4.367




Question:  Networking opportunities

Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
    1 2 3  4 5 Total
    0 2 9 30 7    48

Proportion
    1    2    3    4     5 Count
    0 0.042 0.188 0.625 0.146    48

Top box       Count:  7  Proportion:  0.146
Top two box   Count:  37  Proportion:  0.771
Mean value:  3.875




Question:  Recertification credits

Value   Text
    1    Very Dissatisfied
```

```
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2  3  4 5 Total
     0 1 12 29 6    48

Proportion
     1     2    3     4     5 Count
     0 0.021 0.25 0.604 0.125    48

Top box       Count:  6  Proportion:  0.125
Top two box   Count: 35  Proportion:  0.729
Mean value:  3.833




Question:  Meeting facility

Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2 3  4  5 Total
     0 1 3 26 17    47

Proportion
     1     2     3     4     5 Count
     0 0.021 0.064 0.553 0.362    47

Top box       Count: 17  Proportion:  0.362
Top two box   Count: 43  Proportion:  0.915
Mean value:  4.255




Question:  Advance notice (amount and method)

Value   Text
    1    Very Dissatisfied
```

```
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2 3  4  5 Total
     1 2 4 28 12    47

Proportion
         1     2     3     4     5 Count
     0.021 0.043 0.085 0.596 0.255    47

Top box       Count:  12  Proportion:  0.255
Top two box   Count:  40  Proportion:  0.851
Mean value:  4.021




Question:  Registration process

Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2 3  4  5 Total
     0 2 7 24 15    48

Proportion
     1     2     3   4     5 Count
     0 0.042 0.146 0.5 0.312    48

Top box       Count:  15  Proportion:  0.312
Top two box   Count:  39  Proportion:  0.812
Mean value:  4.083




The following questions were only asked of people
who had visited the web site in the last 12 months.
```

Question: Considering your recent visits to the web site, how satisfied
are you with the web site overall?

Value   Text
    1   Very Dissatisfied
    2   Dissatisfied
    3   Neutral
    4   Satisfied
    5   Very Satisfied

Counts
     1 2   3   4 5 Total
     0 9 20 41 4   74

Proportion
     1   2   3   4   5 Count
     0 0.122 0.27 0.554 0.054   74

Top box   Count: 4 Proportion: 0.054
Top two box   Count: 45 Proportion: 0.608
Mean value: 3.541

Question: Considering your recent visits to the section web site,
www.IndyASQ.org, how satisfied are you wit...

Question: Event calendar

Value   Text
    1   Very Dissatisfied
    2   Dissatisfied
    3   Neutral
    4   Satisfied
    5   Very Satisfied

Counts
     1 2   3   4 5 Total
     2 7 21 40 4   74

Proportion
          1   2   3   4   5 Count
     0.027 0.095 0.284 0.541 0.054   74

```
Top box        Count:  4  Proportion:  0.054
Top two box    Count:  44  Proportion:  0.595
Mean value:  3.5
```

Question: On-line registration for events

```
Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied
```

Counts
```
    1 2   3   4 5 Total
    0 0  27  39 6    72
```

Proportion
```
    1 2     3     4      5 Count
    0 0 0.375 0.542 0.083     72
```

```
Top box        Count:  6  Proportion:  0.083
Top two box    Count:  45  Proportion:  0.625
Mean value:  3.708
```

Question: Annoucements and News

```
Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied
```

Counts
```
    1 2   3   4 5 Total
    0 7  21  38 6    72
```

Proportion
```
    1     2     3     4      5 Count
    0 0.097 0.292 0.528 0.083     72
```

```
Top box        Count:  6  Proportion:  0.083
Top two box   Count:  44  Proportion:  0.611
Mean value:   3.597
```

Question: Technical Content

```
Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied
```

Counts
```
    1  2   3   4 5 Total
    0 10 34 26 1    71
```

Proportion
```
    1     2      3      4       5 Count
    0 0.141 0.479 0.366 0.014     71
```

```
Top box        Count:  1  Proportion:  0.014
Top two box   Count:  27  Proportion:  0.38
Mean value:   3.254
```

Question: On-line personal recertification log

```
Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied
```

Counts
```
    1  2   3   4 5 Total
    0 11 36 21 4    72
```

Proportion
```
    1     2    3      4       5 Count
    0 0.153 0.5 0.292 0.056     72
```

```
Top box        Count:  4  Proportion:  0.056
Top two box   Count: 25  Proportion:  0.347
Mean value:  3.25
```

Question: Ease of finding what I need

```
Value   Text
   1    Very Dissatisfied
   2    Dissatisfied
   3    Neutral
   4    Satisfied
   5    Very Satisfied
```

Counts
```
   1 2  3  4 5 Total
   1 8 26 33 4    72
```

Proportion
```
       1     2     3     4      5 Count
   0.014 0.111 0.361 0.458 0.056    72
```

```
Top box        Count:  4  Proportion:  0.056
Top two box   Count: 37  Proportion:  0.514
Mean value:  3.431
```

Question: What other aspect did you have in mind?

[1] "I'm not sure who to contact about problems. For instance, my
recertification log does not show the dinner I attended this year, but I
don't feel the site tells me who to contact about that. It would also be
nice if after you register for an event, the confirmation listed the event
date and time so you can confirm everything worked correctly."
[2] "Hoping for a \"One Stop Shop\" for events, conferences, training,
testing dates, etc. on the calendar."
[3] "The web-site was unclear as to when the meetings would be held and
what the agenda's would be for any meetings."
[4] "Still new to this...reserving comment."
[5] "N/A"
[6] "For the on-line personal certification log, it would be helpful if the
number of RU's were consistently listed in the event name. This used to be
the case and it made it very easy to tally up the RUs. I also have
repeated entries for the same meeting that I inquired about at a previous

dinner meeting. A focus and audit of those records is suggested."
[7] "The reason for ASQ is for meeting company requirements. Wherein
easier access to recertification log would be nice. Another reason is to
communicate with others on jobs, etc. In addition it would be nice to be
able to ke away something that could be immediately implemented on an ASQ
members job. This is difficult due to the diversity of jobs that ASQ
memers have. "
[8] "I tried to find where to send my re-certification package and was
unable to find a way electronically."
[9] "The information regarding dinner meeting sometimes is outdated"

The following questions were only asked of people
who had taken a refresher course in the last 12 months.

Question: Considering your recent experience with certification refresher
classes how satisfied are you with certification refresher courses overall?

Value   Text
    1   Very Dissatisfied
    2   Dissatisfied
    3   Neutral
    4   Satisfied
    5   Very Satisfied

Counts
      1 2 3 4 5 Total
      0 0 2 0 2   4

Proportion
      1 2   3 4   5 Count
      0 0 0.5 0 0.5   4

Top box   Count: 2 Proportion: 0.5
Top two box   Count: 2 Proportion: 0.5
Mean value: 4

Question: Considering your recent experiences with certification refresher
courses, how satisfied are you with...

Question: Quality of the training materials

```
Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2 3 4 5 Total
     0 0 1 1 2     4

Proportion
     1 2    3     4    5 Count
     0 0 0.25 0.25 0.5     4

Top box       Count:  2  Proportion:  0.5
Top two box   Count:  3  Proportion:  0.75
Mean value:  4.25
```

Question: Quantity of training materials

```
Value   Text
    1    Very Dissatisfied
    2    Dissatisfied
    3    Neutral
    4    Satisfied
    5    Very Satisfied

Counts
     1 2 3 4 5 Total
     0 0 1 1 2     4

Proportion
     1 2    3     4    5 Count
     0 0 0.25 0.25 0.5     4

Top box       Count:  2  Proportion:  0.5
Top two box   Count:  3  Proportion:  0.75
Mean value:  4.25
```

Question: Technical competence of the instructors

```
Value   Text
   1    Very Dissatisfied
   2    Dissatisfied
   3    Neutral
   4    Satisfied
   5    Very Satisfied

Counts
     1 2 3 4 5 Total
     0 0 1 1 2    4

Proportion
     1 2    3    4    5 Count
     0 0 0.25 0.25 0.5    4

Top box       Count:  2  Proportion:  0.5
Top two box   Count:  3  Proportion:  0.75
Mean value:  4.25
```

Question: Teaching skills of the instructors

```
Value   Text
   1    Very Dissatisfied
   2    Dissatisfied
   3    Neutral
   4    Satisfied
   5    Very Satisfied

Counts
     1 2 3 4 5 Total
     0 0 2 1 1    4

Proportion
     1 2   3    4     5 Count
     0 0 0.5 0.25 0.25    4

Top box       Count:  1  Proportion:  0.25
Top two box   Count:  2  Proportion:  0.5
Mean value:  3.75
```

Question: Overall duration of the class

```
Value   Text
   1    Very Dissatisfied
   2    Dissatisfied
   3    Neutral
   4    Satisfied
   5    Very Satisfied

Counts
     1 2 3 4 5 Total
     0 1 1 1 1    4

Proportion
     1    2    3    4    5 Count
     0 0.25 0.25 0.25 0.25    4

Top box       Count:  1  Proportion:  0.25
Top two box   Count:  2  Proportion:  0.5
Mean value:  3.5




Question:  Time devoted to each topic

Value   Text
   1    Very Dissatisfied
   2    Dissatisfied
   3    Neutral
   4    Satisfied
   5    Very Satisfied

Counts
     1 2 3 4 5 Total
     0 0 2 1 1    4

Proportion
     1 2   3    4    5 Count
     0 0 0.5 0.25 0.25    4

Top box       Count:  1  Proportion:  0.25
Top two box   Count:  2  Proportion:  0.5
Mean value:  3.75




Question:  Value for the price
```

```
Value    Text
   1     Very Dissatisfied
   2     Dissatisfied
   3     Neutral
   4     Satisfied
   5     Very Satisfied

Counts
     1 2 3 4 5 Total
     0 1 1 0 2    4

Proportion
     1    2    3 4    5 Count
     0 0.25 0.25 0 0.5     4

Top box       Count:  2  Proportion:  0.5
Top two box   Count:  2  Proportion:  0.5
Mean value:  3.75




Question:  Facility

Value    Text
   1     Very Dissatisfied
   2     Dissatisfied
   3     Neutral
   4     Satisfied
   5     Very Satisfied

Counts
     1 2 3 4 5 Total
     0 2 0 1 1    4

Proportion
     1   2 3    4    5 Count
     0 0.5 0 0.25 0.25     4

Top box       Count:  1  Proportion:  0.25
Top two box   Count:  2  Proportion:  0.5
Mean value:  3.25




Question:  What other aspect did you have in mind?
```

[1] "N/A"

The following questions were only asked of people
who are members of the section LinkedIn group.

Question: Considering your recent experiences with the LinkedIn group, how
satisfied are you with the group overall?

Value   Text
   1   Very Dissatisfied
   2   Dissatisfied
   3   Neutral
   4   Satisfied
   5   Very Satisfied

Counts
     1 2 3 4 5 Total
     0 1 12 25 1   39

Proportion
     1   2   3   4   5 Count
     0 0.026 0.308 0.641 0.026   39

Top box   Count: 1 Proportion: 0.026
Top two box   Count: 26 Proportion: 0.667
Mean value: 3.667

Question: Considering your recent experiences with the LinkedIn group, how
satisfied are you with the follow...

Question: Announcements posted to the group

Value   Text
   1   Very Dissatisfied
   2   Dissatisfied
   3   Neutral
   4   Satisfied
   5   Very Satisfied

Counts
```
     1 2  3   4 5 Total
     0 0 10 27 2    39
```

Proportion
```
     1 2    3     4     5 Count
     0 0 0.256 0.692 0.051    39
```

Top box   Count: 2 Proportion: 0.051
Top two box   Count: 29 Proportion: 0.744
Mean value: 3.795

Question: Ability to post questions on the group

Value   Text
   1   Very Dissatisfied
   2   Dissatisfied
   3   Neutral
   4   Satisfied
   5   Very Satisfied

Counts
```
     1 2  3   4 5 Total
     0 1 17 20 2    40
```

Proportion
```
     1     2     3   4     5 Count
     0 0.025 0.425 0.5 0.05    40
```

Top box   Count: 2 Proportion: 0.05
Top two box   Count: 22 Proportion: 0.55
Mean value: 3.575

Question: Quality of questions on the group

Value   Text
   1   Very Dissatisfied
   2   Dissatisfied
   3   Neutral
   4   Satisfied
   5   Very Satisfied

Counts
```
    1 2  3  4 5 Total
    0 1 21 16 1    39
```

Proportion
```
    1     2     3    4     5 Count
    0 0.026 0.538 0.41 0.026    39
```

Top box   Count: 1 Proportion: 0.026
Top two box   Count: 17 Proportion: 0.436
Mean value: 3.436

Question: Quality of replies on the group

Value   Text
    1   Very Dissatisfied
    2   Dissatisfied
    3   Neutral
    4   Satisfied
    5   Very Satisfied

Counts
```
    1 2  3  4 5 Total
    1 0 19 20 0    40
```

Proportion
```
        1 2     3   4 5 Count
    0.025 0 0.475 0.5 0    40
```

Top box   Count: 0 Proportion: 0
Top two box   Count: 20 Proportion: 0.5
Mean value: 3.45

Question: Posting of job opportunities

Value   Text
    1   Very Dissatisfied
    2   Dissatisfied
    3   Neutral
    4   Satisfied
    5   Very Satisfied

Counts
```
      1 2  3  4 5 Total
      0 1 11 21 6    39
```

Proportion
```
      1     2     3     4     5 Count
      0 0.026 0.282 0.538 0.154    39
```

Top box   Count: 6 Proportion: 0.154
Top two box   Count: 27 Proportion: 0.692
Mean value: 3.821

Question: What other element(s) of the LinkedIn group did you have in mind?

[1] "none"

The following questions were asked to determine the skills and tools members wish to learn about.

Question: How interested are you learning about or keeping up with in the following topics?

Value   Text
   1   Completely Disinterested
   2   Very Slightly Interested
   3   Mildly Interested
   4   Moderately Interested
   5   Very Interested

Counts
1   Basics of quality (Quality 101)
2   Fundamental Quality Tools (Seven Tools)
3   Lean manufacturing
4   Lean services
5   Six Sigma
6   Lean healthcare
7   Statistics
8   Design of Experiments
9   Statistical Process Control
10   Auditing

```
11        ISO 9000 (General quality)
12        ISO/TS 16949 (Automotive)
13        ISO 9100 (Aerospace)
14        ISO 9000 applied to Healthcare
15        ISO 14000 (Environmental)
16        Quality Management issues
17        Cost of Poor Quality
18        Relationship of quality to business
19        Customer satisfaction measurement
20        ASQ Certifications
21        Career Management Strategies
```

	1	2	3	4	5	Total
1	12	10	19	35	20	96
2	7	6	16	43	24	96
3	9	9	19	34	26	97
4	7	11	23	32	23	96
5	5	5	25	40	22	97
6	27	20	25	12	13	97
7	4	8	26	43	16	97
8	10	7	29	34	15	95
9	3	12	23	41	16	95
10	6	10	15	33	30	94
11	11	9	25	33	17	95
12	38	24	14	9	10	95
13	35	24	14	11	11	95
14	29	22	22	14	6	93
15	24	25	20	22	4	95
16	5	5	12	48	27	97
17	2	4	10	44	37	97
18	1	6	12	45	31	95
19	2	7	22	42	22	95
20	6	8	28	31	22	95
21	5	14	22	32	21	94

```
Ranking by top two box with 95% Confidence Intervals
1        Cost of Poor Quality
2        Relationship of quality to business
3        Quality Management issues
4        Fundamental Quality Tools (Seven Tools)
5        Customer satisfaction measurement
6        Auditing
7        Six Sigma
8        Lean manufacturing
9        Statistics
```

10		Statistical Process Control
11		Lean services
12		Basics of quality (Quality 101)
13		Career Management Strategies
14		ASQ Certifications
15		ISO 9000 (General quality)
16		Design of Experiments
17		ISO 14000 (Environmental)
18		Lean healthcare
19		ISO 9100 (Aerospace)
20		ISO 9000 applied to Healthcare
21		ISO/TS 16949 (Automotive)

	Count	Proportion	Lower CL	Upper CL
1	81	0.8350515	0.7577950	0.9026714
2	76	0.8000000	0.7171773	0.8750503
3	75	0.7731959	0.6883162	0.8520720
4	67	0.6979167	0.6067370	0.7874912
5	64	0.6736842	0.5807897	0.7664043
6	63	0.6702128	0.5766846	0.7637718
7	62	0.6391753	0.5459671	0.7342147
8	60	0.6185567	0.5248118	0.7153402
9	59	0.6082474	0.5143245	0.7058235
10	57	0.6000000	0.5050169	0.6991949
11	55	0.5729167	0.4782324	0.6733851
12	55	0.5729167	0.4782324	0.6733851
13	53	0.5638298	0.4682104	0.6659003
14	53	0.5578947	0.4627726	0.6597322
15	50	0.5263158	0.4315543	0.6297133
16	49	0.5157895	0.4212168	0.6196102
17	26	0.2736842	0.1963653	0.3747349
18	25	0.2577320	0.1831490	0.3565030
19	22	0.2315789	0.1600791	0.3293542
20	20	0.2150538	0.1455139	0.3124055
21	19	0.2000000	0.1335935	0.2945712

Ranking by mean value
1		Cost of Poor Quality
2		Relationship of quality to business
3		Quality Management issues
4		Customer satisfaction measurement
5		Auditing
6		Fundamental Quality Tools (Seven Tools)
7		Six Sigma
8		Statistics

```
9          Lean manufacturing
10         ASQ Certifications
11         Statistical Process Control
12         Lean services
13         Career Management Strategies
14         Basics of quality (Quality 101)
15         Design of Experiments
16         ISO 9000 (General quality)
17         Lean healthcare
18         ISO 14000 (Environmental)
19         ISO 9000 applied to Healthcare
20         ISO 9100 (Aerospace)
21         ISO/TS 16949 (Automotive)


       Mean
1  4.134021
2  4.042105
3  3.896907
4  3.789474
5  3.755319
6  3.739583
7  3.711340
8  3.608247
9  3.608247
10 3.578947
11 3.578947
12 3.552083
13 3.531915
14 3.427083
15 3.389474
16 3.378947
17 2.628866
18 2.547368
19 2.419355
20 2.357895
21 2.252632
```

Question: What other topic would you like to see included?

 [1] "Quality as applied in retail"
 [2] "Medical device specific courses"
 [3] "Food safety - ISO 22000"
 [4] "Technical qualification of product, including destructive and non-

destructive testing, analysis, etc. I found Exelis presentations to be the most intriguing of the past year."
 [5] "Basic English, considering this survey. I hope you mean \"UNinterested\" above, and not \"DISinterested.\" This is embarrassing."
 [6] "Quality Basics like inspection methods and Quality ERP (software) Systems"
 [7] "Non-monetary negotiations, leadership and motivating others"
 [8] "Warranty analysis using Weibull statistics"
 [9] "Software Quality assurance and testing, & How quality works in an agile environment"
[10] "ISO 13485"
[11] "N/A"
[12] "Computer System Quality, Reliability, HAACP"
[13] "Agile/Lean Software Quality"
[14] "PPAP, FMEA, 8D"
[15] "Inspection and receiving inspection"
[16] "VOC Processes"

The following questions were asked to determine members' preferences for various instructional methods.

Question: Please rate your preference for each of the following ways of learning about or keeping up with info...

Value   Text
    1   No Preference
    2   Slightly Prefer
    3   Prefer
    4   Strongly Prefer
    5   Very Strongly Prefer

Counts
1   Dinner Meeting Main Speaker
2   Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
3   Watching a short video or slide show on the web when it's convenient for me
4   Formal classroom instruction with an instructor on site
5   Attending a live training event via the internet
6   Being able to "phone a friend" - Having an expert to call with a question
7   Being able to ask a question in an internet forum
8   Reading a tutorial or white paper on the web

```
    1  2  3   4 5 Total
1 14 16 28 35 5    98
2 14 18 32 26 8    98
3 11 19 37 22 6    95
4 11 25 31 22 8    97
5 10 24 34 20 8    96
6 18 28 30 13 6    95
7 17 28 34 15 3    97
8 10 22 31 30 4    97
```

Ranking by top two box with 95% Confidence Intervals
1   Dinner Meeting Main Speaker
2   Reading a tutorial or white paper on the web
3   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
4   Formal classroom instruction with an instructor on site
5   Attending a live training event via the internet
6   Watching a short video or slide show on the web when it's
convenient for me
7   Being able to "phone a friend" - Having an expert to call with a
question
8   Being able to ask a question in an internet forum


```
  Count Proportion  Lower CL  Upper CL
1    40  0.4081633 0.3194523 0.5121044
2    34  0.3505155 0.2657436 0.4540716
3    34  0.3469388 0.2628584 0.4498087
4    30  0.3092784 0.2285336 0.4112350
5    28  0.2916667 0.2125148 0.3932771
6    28  0.2947368 0.2148758 0.3971029
7    19  0.2000000 0.1335935 0.2945712
8    18  0.1855670 0.1222475 0.2773194
```

Ranking by mean value
1   Dinner Meeting Main Speaker
2   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
3   Reading a tutorial or white paper on the web
4   Watching a short video or slide show on the web when it's
convenient for me
5   Attending a live training event via the internet
6   Formal classroom instruction with an instructor on site
7   Being able to "phone a friend" - Having an expert to call with a

question
8   Being able to ask a question in an internet forum

        Mean
1 3.010204
2 2.959184
3 2.958763
4 2.926316
5 2.916667
6 2.907216
7 2.589474
8 2.577320

Question: What other comments or suggestions would you like to add?

 [1] "ASQ has not made enough of an impact defending contributions or
successes gained through quality measures put in use by student members. I
have caused a 127% positive upswing in retail using just the fundamentals
of the philosophies of W. Edwards Demming. Check my linked in profile."
 [2] "More collaboration with the ASQ Biomedical MWDG. Courses that cross
over for both, FMEA, FTA, etc"
 [3] "Lunch or morning events would be more convenient. Between family
commitments and other volunteering commitments, I do not have interest in
dinner meetings."
 [4] "It seems like something is missing when the only communication I
receive in a year from Indy chapter is this survey. Why am I still not
receiving any announcements except national?"
 [5] "the meeting recert points are crucial to my being able to meet
recertification requirements"
 [6] "None"
 [7] "Thanks for the reminder of the section web sight. I actually had
forgotten about it. This will help me be more involved."
 [8] "The cost of the monthly dinner meetings is very affordable.
Especially compared to other sections."
 [9] "If phoning a friend or using a forum for information, I tire of
reading opinions from unqualified sources, and would prefer that a
moderation of such forums etc, be done in such a manner, that all responses
are factual and supportable with data and credentials."
[10] "I couldn't answer many questions because I'm new to the chapter. An
\"N/A\" selection would have helped you achieve more correct results."
[11] "Networking through emails and reminders of meetings and planning
programs."
[12] "I don't attend ASQ local activities because of my heavy participation

in American Foundry Society at a National Level. I value the resources of ASQ nationally."
[13] "Working and living on the northside of Indy it makes it difficult to attend the meetins at the University of Indianapolis. I was able to attend more when the location was rotated between the East and West side,"
[14] "I would like to attend a meeting, but I am booked up on Tuesday's."
[15] "No comments"
[16] "Keep up the good work! The membership and certifications I have accomplished have helped further my career."
[17] "I would like to offer my sincere thanks to the leadership team of Section 903 for their many efforts and actions."
[18] "Need more classroom training opportunities"
[19] "Being able to accumulate ASQ recertification points without having only choice of attending Dinner Meetings"
[20] "Good job running the section! However my participation has been hindered by the location of the meetings. Traffic is quite bad coming from the North side during rush hours."

If only the responses from those who did not attend a dinner meeting last year are considered, the rankings become:

Question: Please rate your preference for each of the following ways of learning about or keeping up with info...

Value	Text
1	No Preference
2	Slightly Prefer
3	Prefer
4	Strongly Prefer
5	Very Strongly Prefer

Counts
1   Dinner Meeting Main Speaker
2   Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
3   Watching a short video or slide show on the web when it's convenient for me
4   Formal classroom instruction with an instructor on site
5   Attending a live training event via the internet
6   Being able to "phone a friend" - Having an expert to call with a question
7   Being able to ask a question in an internet forum
8   Reading a tutorial or white paper on the web

```
   1  2  3   4 5 Total
1 12 15 17  7 0    51
2 11 12 17  8 3    51
3  6 10 19  9 4    48
4  6 14 18 11 2    51
5  5  7 23 11 5    51
6  8 17 15  6 3    49
7  8 16 20  5 1    50
8  5 14 14 15 2    50
```

Ranking by top two box with 95% Confidence Intervals
1   Reading a tutorial or white paper on the web
2   Attending a live training event via the internet
3   Formal classroom instruction with an instructor on site
4   Watching a short video or slide show on the web when it's
convenient for me
5   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
6   Being able to "phone a friend" - Having an expert to call with a
question
7   Dinner Meeting Main Speaker
8   Being able to ask a question in an internet forum

```
  Count Proportion   Lower CL  Upper CL
1    17  0.3400000 0.22915721 0.4876725
2    16  0.3137255 0.20758445 0.4588670
3    13  0.2549020 0.15891359 0.3963103
4    13  0.2708333 0.16951633 0.4184847
5    11  0.2156863 0.12790227 0.3532107
6     9  0.1836735 0.10245712 0.3202210
7     7  0.1372549 0.07025484 0.2625561
8     6  0.1200000 0.05819931 0.2430824
```

Ranking by mean value
1   Attending a live training event via the internet
2   Reading a tutorial or white paper on the web
3   Watching a short video or slide show on the web when it's
convenient for me
4   Formal classroom instruction with an instructor on site
5   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
6   Being able to "phone a friend" - Having an expert to call with a
question

7   Being able to ask a question in an internet forum
8   Dinner Meeting Main Speaker

         Mean
1 3.078431
2 2.900000
3 2.895833
4 2.784314
5 2.607843
6 2.571429
7 2.500000
8 2.372549

If only the responses from those younger than forty
are considered, the rankings become:

Question: Please rate your preference for each of the following ways of
learning about or keeping up with info...

Value   Text
     1   No Preference
     2   Slightly Prefer
     3   Prefer
     4   Strongly Prefer
     5   Very Strongly Prefer

Counts
1   Dinner Meeting Main Speaker
2   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
3   Watching a short video or slide show on the web when it's
convenient for me
4   Formal classroom instruction with an instructor on site
5   Attending a live training event via the internet
6   Being able to "phone a friend" - Having an expert to call with a
question
7   Being able to ask a question in an internet forum
8   Reading a tutorial or white paper on the web

   1 2 3 4 5 Total

```
1 4 4 2 5 0    15
2 2 4 6 2 1    15
3 1 4 5 4 1    15
4 1 4 5 3 2    15
5 1 3 5 4 2    15
6 3 5 5 0 2    15
7 0 4 6 3 2    15
8 2 6 3 4 0    15
```

Ranking by top two box with 95% Confidence Intervals
1   Attending a live training event via the internet
2   Being able to ask a question in an internet forum
3   Formal classroom instruction with an instructor on site
4   Watching a short video or slide show on the web when it's
convenient for me
5   Dinner Meeting Main Speaker
6   Reading a tutorial or white paper on the web
7   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
8   Being able to "phone a friend" - Having an expert to call with a
question

  Count Proportion   Lower CL Upper CL
1   6 0.4000000 0.21266602 0.6771234
2   5 0.3333333 0.16337301 0.6161803
3   5 0.3333333 0.16337301 0.6161803
4   5 0.3333333 0.16337301 0.6161803
5   5 0.3333333 0.16337301 0.6161803
6   4 0.2666667 0.11823703 0.5510043
7   3 0.2000000 0.07787124 0.4808847
8   2 0.1333333 0.04331326 0.4046041

Ranking by mean value
1   Being able to ask a question in an internet forum
2   Attending a live training event via the internet
3   Formal classroom instruction with an instructor on site
4   Watching a short video or slide show on the web when it's
convenient for me
5   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
6   Reading a tutorial or white paper on the web
7   Being able to "phone a friend" - Having an expert to call with a
question
8   Dinner Meeting Main Speaker
```

```
        Mean
1 3.200000
2 3.200000
3 3.066667
4 3.000000
5 2.733333
6 2.600000
7 2.533333
8 2.533333
```

If only the responses from those younger than fifty
are considered, the rankings become:

Question: Please rate your preference for each of the following ways of
learning about or keeping up with info...

Value   Text
     1   No Preference
     2   Slightly Prefer
     3   Prefer
     4   Strongly Prefer
     5   Very Strongly Prefer

Counts
1   Dinner Meeting Main Speaker
2   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
3   Watching a short video or slide show on the web when it's
convenient for me
4   Formal classroom instruction with an instructor on site
5   Attending a live training event via the internet
6   Being able to "phone a friend" - Having an expert to call with a
question
7   Being able to ask a question in an internet forum
8   Reading a tutorial or white paper on the web

	1	2	3	4	5	Total
1	9	9	12	18	5	53
2	5	14	17	10	7	53
3	5	12	19	13	4	53

```
4   6 16 17 11 2     52
5   4 14 16 11 6     51
6  10 15 18  5 4     52
7   5 16 22  7 3     53
8   5 13 16 19 0     53
```

Ranking by top two box with 95% Confidence Intervals
1   Dinner Meeting Main Speaker
2   Reading a tutorial or white paper on the web
3   Attending a live training event via the internet
4   Watching a short video or slide show on the web when it's
convenient for me
5   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
6   Formal classroom instruction with an instructor on site
7   Being able to ask a question in an internet forum
8   Being able to "phone a friend" - Having an expert to call with a
question

```
   Count Proportion   Lower CL  Upper CL
1     23  0.4339623 0.31561109 0.5771716
2     19  0.3584906 0.24787093 0.5019875
3     17  0.3333333 0.22430638 0.4792080
4     17  0.3207547 0.21519990 0.4631780
5     17  0.3207547 0.21519990 0.4631780
6     13  0.2500000 0.15566925 0.3894493
7     10  0.1886792 0.10842080 0.3197295
8      9  0.1730769 0.09627269 0.3032872
```

Ranking by mean value
1   Attending a live training event via the internet
2   Dinner Meeting Main Speaker
3   Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)
4   Watching a short video or slide show on the web when it's
convenient for me
5   Reading a tutorial or white paper on the web
6   Being able to ask a question in an internet forum
7   Formal classroom instruction with an instructor on site
8   Being able to "phone a friend" - Having an expert to call with a
question

```
      Mean
1 3.019608
```

2 3.018868
3 3.000000
4 2.981132
5 2.924528
6 2.754717
7 2.750000
8 2.576923

Question: What other comments or suggestions would you like to add?

 [1] "ASQ has not made enough of an impact defending contributions or successes gained through quality measures put in use by student members. I have caused a 127% positive upswing in retail using just the fundamentals of the philosophies of W. Edwards Demming. Check my linked in profile."
 [2] "More collaboration with the ASQ Biomedical MWDG. Courses that cross over for both, FMEA, FTA, etc"
 [3] "Lunch or morning events would be more convenient. Between family commitments and other volunteering commitments, I do not have interest in dinner meetings."
 [4] "It seems like something is missing when the only communication I receive in a year from Indy chapter is this survey. Why am I still not receiving any announcements except national?"
 [5] "the meeting recert points are crucial to my being able to meet recertification requirements"
 [6] "None"
 [7] "Thanks for the reminder of the section web sight. I actually had forgotten about it. This will help me be more involved."
 [8] "The cost of the monthly dinner meetings is very affordable. Especially compared to other sections."
 [9] "If phoning a friend or using a forum for information, I tire of reading opinions from unqualified sources, and would prefer that a moderation of such forums etc, be done in such a manner, that all responses are factual and supportable with data and credentials."
[10] "I couldn't answer many questions because I'm new to the chapter. An \"N/A\" selection would have helped you achieve more correct results."
[11] "Networking through emails and reminders of meetings and planning programs."
[12] "I don't attend ASQ local activities because of my heavy participation in American Foundry Society at a National Level. I value the resources of ASQ nationally."
[13] "Working and living on the northside of Indy it makes it difficult to attend the meetins at the University of Indianapolis. I was able to attend

more when the location was rotated between the East and West side,"
[14] "I would like to attend a meeting, but I am booked up on Tuesday's."
[15] "No comments"
[16] "Keep up the good work! The membership and certifications I have accomplished have helped further my career."
[17] "I would like to offer my sincere thanks to the leadership team of Section 903 for their many efforts and actions."
[18] "Need more classroom training opportunities"
[19] "Being able to accumulate ASQ recertification points without having only choice of attending Dinner Meetings"
[20] "Good job running the section! However my participation has been hindered by the location of the meetings. Traffic is quite bad coming from the North side during rush hours."