

2013 Spring VOC Survey Analysis Report

Demographics

Number of surveys started: 104
Number of surveys completed: 90

Question: What is your age

Value	Text
1	Under 30
2	30-39
3	40-49
4	50-59
5	60 or older

Counts

1	2	3	4	5	Total
3	16	28	34	16	97

Proportion

1	2	3	4	5	Count
0.031	0.165	0.289	0.351	0.165	97

Question: What is your gender?

Counts

Male	Female	Total
61	36	97

Proportion

Male	Female	Count
0.629	0.371	97

Question: How would you characterize your current career path?

Counts

Quality	Other	Total
67	30	97

Proportion

Quality	Other	Count
0.691	0.309	97

Question: How long have you been involved in Quality?

Value Text

- 1 New to quality profession (0-3 years)
- 2 Mid-career (4-7 years)
- 3 Seasoned professional (8 or more years)

Counts

1	2	3	Total
7	18	70	95

Proportion

1	2	3	Count
0.074	0.189	0.737	95

Question: What is your organizational level of responsibility?

Value Text

- 1 Individual Contributor
- 2 Supervisor (supervise individuals)
- 3 Manager (supervise supervisors or managers)
- 4 Executive Management (President, VP, C-level officer)
- 5 Independent Consultant

Counts

1	2	3	4	5	Total
47	12	27	5	5	96

Proportion

1	2	3	4	5	Count
0.49	0.125	0.281	0.052	0.052	96

Question: Do you currently hold ASQ certification(s)?

Counts

Yes	No	Total
59	36	95

Proportion

Yes	No	Count
0.621	0.379	95

Question: Do you currently hold ASQ certification(s) that require periodic renewal?

Counts

Yes	No	Total
50	47	97

Proportion

Yes	No	Count
0.515	0.485	97

Question: Are you currently actively pursuing one or more ASQ certifications?

Counts

Yes	No	Total
17	79	96

Proportion

Yes	No	Count
0.177	0.823	96

Question: Are you interested in obtaining one or more ASQ certifications?

Counts

Yes	No	Total
47	50	97

Proportion

Yes	No	Count
0.485	0.515	97

Contingency table of Certification versus Interest in Certification

	Interested	
Certified	Yes	No
Yes	26	33
No	21	15

	Interested	
Certified	Yes	No
Yes	0.2736842	0.3473684
No	0.2210526	0.1578947

Contingency table of Interest in Certification versus Working on Certification

	Working	
Interested	Yes	No
Yes	16	30
No	1	49

	Working	
Interested	Yes	No
Yes	0.16666667	0.31250000
No	0.01041667	0.51041667

Question: Approximately how many section dinner meetings have you attended in the last year?

Value	Text
1	0
2	1
3	2
4	3-4
5	5-6
6	7 or more

Counts

1	2	3	4	5	6	Total
52	13	10	12	5	4	96

Proportion

1	2	3	4	5	6	Count
0.542	0.135	0.104	0.125	0.052	0.042	96

Question: Employment Status

Value Text

1	Employed
2	Self-employed
3	In transition
4	Retired

Counts

1	2	3	4	Total
93	0	2	2	97

Proportion

1	2	3	4	Count
0.959	0	0.021	0.021	97

Question: My employer considers ASQ certifications in hiring, promotion, salary, or work assignment decisions.

Counts

Yes	No	Total
43	52	95

Proportion

Yes	No	Count
0.453	0.547	95

Question: My employer considers ASQ membership/participation in hiring,

promotion, salary, or work assignment decisions.

Counts

Yes	No	Total
27	69	96

Proportion

Yes	No	Count
0.281	0.719	96

Section Overview

Question: My ASQ section provides significant networking opportunities with other professionals in my field.

Value Text

1	Strongly Disagree
2	Disagree
3	Neither Agree nor Disagree
4	Agree
5	Strongly Agree

Counts

1	2	3	4	5	Total
1	5	31	49	8	94

Proportion

1	2	3	4	5	Count
0.011	0.053	0.33	0.521	0.085	94

Top box Count: 8 Proportion: 0.085

Top two box Count: 57 Proportion: 0.606

Mean value: 3.617

Question: My section's communications are timely and provide useful information.

Value Text

1	Strongly Disagree
---	-------------------

- 2 Disagree
- 3 Neither Agree nor Disagree
- 4 Agree
- 5 Strongly Agree

Counts

1	2	3	4	5	Total
1	6	18	64	6	95

Proportion

1	2	3	4	5	Count
0.011	0.063	0.189	0.674	0.063	95

Top box Count: 6 Proportion: 0.063
 Top two box Count: 70 Proportion: 0.737
 Mean value: 3.716

Question: My section offers useful courses and training for professional development in my field.

- | Value | Text |
|-------|----------------------------|
| 1 | Strongly Disagree |
| 2 | Disagree |
| 3 | Neither Agree nor Disagree |
| 4 | Agree |
| 5 | Strongly Agree |

Counts

1	2	3	4	5	Total
3	9	30	46	7	95

Proportion

1	2	3	4	5	Count
0.032	0.095	0.316	0.484	0.074	95

Top box Count: 7 Proportion: 0.074
 Top two box Count: 53 Proportion: 0.558
 Mean value: 3.474

Question: My ASQ section provides valuable resources and support pertaining to specific industries and interests.

Value	Text
1	Strongly Disagree
2	Disagree
3	Neither Agree nor Disagree
4	Agree
5	Strongly Agree

Counts

1	2	3	4	5	Total
2	4	35	48	4	93

Proportion

1	2	3	4	5	Count
0.022	0.043	0.376	0.516	0.043	93

Top box Count: 4 Proportion: 0.043
 Top two box Count: 52 Proportion: 0.559
 Mean value: 3.516

Question: The cost of section meetings, trainings, activities, etc. are reasonable for the value provided.

Value	Text
1	Strongly Disagree
2	Disagree
3	Neither Agree nor Disagree
4	Agree
5	Strongly Agree

Counts

1	2	3	4	5	Total
1	3	21	45	24	94

Proportion

1	2	3	4	5	Count
0.011	0.032	0.223	0.479	0.255	94

Top box Count: 24 Proportion: 0.255
 Top two box Count: 69 Proportion: 0.734
 Mean value: 3.936

Question: My section leadership is accessible for questions, concerns, and

suggestions.

Value	Text
1	Strongly Disagree
2	Disagree
3	Neither Agree nor Disagree
4	Agree
5	Strongly Agree

Counts					
1	2	3	4	5	Total
2	2	40	40	10	94

Proportion					
1	2	3	4	5	Count
0.021	0.021	0.426	0.426	0.106	94

Top box Count: 10 Proportion: 0.106
Top two box Count: 50 Proportion: 0.532
Mean value: 3.574

Question: My section provides open opportunities to be active in leadership.

Value	Text
1	Strongly Disagree
2	Disagree
3	Neither Agree nor Disagree
4	Agree
5	Strongly Agree

Counts					
1	2	3	4	5	Total
0	2	26	43	20	91

Proportion					
1	2	3	4	5	Count
0	0.022	0.286	0.473	0.22	91

Top box Count: 20 Proportion: 0.22
Top two box Count: 63 Proportion: 0.692
Mean value: 3.89

Question: My overall level of satisfaction with my ASQ section is

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
1	4	26	45	18	94

Proportion

1	2	3	4	5	Count
0.011	0.043	0.277	0.479	0.191	94

Top box Count: 18 Proportion: 0.191
Top two box Count: 63 Proportion: 0.67
Mean value: 3.798

Questions:

Rows: What is your age

Cols: My overall level of satisfaction with my ASQ section is

fx	fy			
	Dissatisfied	Neutral	Satisfied	Very Dissatisfied
30-39	0	4	7	0
40-49	0	9	14	0
50-59	4	6	18	0
60 or older	0	6	5	1
Under 30	0	1	1	0

fx	fy
	Very Satisfied
30-39	4
40-49	5
50-59	5
60 or older	4
Under 30	0

Pearson's Chi-squared test

data: t

X-squared = 17.1454, df = 16, p-value = 0.3763

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:

Rows: What is your age

Cols: My overall level of satisfaction with my ASQ section is

fx	fy	
	Satisfied	Unsatisfied
30-39	11	4
40-49	19	9
50-59	23	10
60 or older	9	7
Under 30	1	1

Pearson's Chi-squared test

data: t

X-squared = 1.4882, df = 4, p-value = 0.8287

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:

Rows: What is your age

Cols: My overall level of satisfaction with my ASQ section is

fx	fy	
	Satisfied	Unsatisfied
<=40	12	5
>40	51	26

Pearson's Chi-squared test with Yates' continuity correction

data: t

X-squared = 0.0037, df = 1, p-value = 0.9516

Cannot reject independence.

Questions:

Rows: What is your age

Cols: My overall level of satisfaction with my ASQ section is

fx	fy	
	Satisfied	Unsatisfied
<=50	31	14
>50	32	17

Pearson's Chi-squared test with Yates' continuity correction

data: t

X-squared = 0.0224, df = 1, p-value = 0.8812

Cannot reject independence.

Questions:

Rows: How would you characterize your current career path?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy					
	Dissatisfied	Neutral	Satisfied	Very Dissatisfied	Very Satisfied	
Other	0	9	16	0	5	
Quality	4	17	29	1	13	

Pearson's Chi-squared test

data: t

X-squared = 2.8473, df = 4, p-value = 0.5837

Warning: Chi-squared approximation may be incorrect.

Some cells contain values less than 5.

Cannot reject independence.

Questions:

Rows: How would you characterize your current career path?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy	
	Satisfied	Unsatisfied
Other	21	9
Quality	42	22

Pearson's Chi-squared test with Yates' continuity correction

data: t

X-squared = 0.0343, df = 1, p-value = 0.853

Cannot reject independence.

Questions:

Rows: How long have you been involved in Quality?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy		
	Dissatisfied	Neutral	Satisfied
Mid-career (4-7 years)	2	8	7
New to quality profession (0-3 years)	0	2	4
Seasoned professional (8 or more years)	2	16	32

fx	fy	
	Very Dissatisfied	
Mid-career (4-7 years)	0	
New to quality profession (0-3 years)	0	
Seasoned professional (8 or more years)	1	

fx	fy	
	Very Satisfied	
Mid-career (4-7 years)	0	
New to quality profession (0-3 years)	1	
Seasoned professional (8 or more years)	17	

Pearson's Chi-squared test

data: t

X-squared = 10.5107, df = 8, p-value = 0.231

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:

Rows: How long have you been involved in Quality?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy	
	Satisfied	Unsatisfied
Mid-career (4-7 years)	7	10
New to quality profession (0-3 years)	5	2
Seasoned professional (8 or more years)	49	19

Pearson's Chi-squared test

data: t
X-squared = 5.8946, df = 2, p-value = 0.05248

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Independence is rejected at the 90% confidence level.

Questions:

Rows: How long have you been involved in Quality?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy	
	Satisfied	Unsatisfied
New to Mid	12	12
Seasoned	49	19

Pearson's Chi-squared test with Yates' continuity correction

data: t
X-squared = 2.9392, df = 1, p-value = 0.08645

Independence is rejected at the 90% confidence level.

Questions:

Rows: Do you currently hold ASQ certification(s)?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy					
	Dissatisfied	Neutral	Satisfied	Very Dissatisfied	Very Satisfied	
No	1	10	14		1	8
Yes	3	14	31		0	10

Pearson's Chi-squared test

data: t
X-squared = 3.273, df = 4, p-value = 0.5132

Warning: Chi-squared approximation may be incorrect.
Some cells contain values less than 5.

Cannot reject independence.

Questions:

Rows: Do you currently hold ASQ certification(s)?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy	
	Satisfied	Unsatisfied
No	22	12
Yes	41	17

Pearson's Chi-squared test with Yates' continuity correction

data: t

X-squared = 0.1324, df = 1, p-value = 0.716

Cannot reject independence.

Questions:

Rows: Have you attended a section dinner meeting in the last 12 months?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy					
	Dissatisfied	Neutral	Satisfied	Very Dissatisfied	Very Satisfied	
No	3	20	25		1	5
Yes	1	5	17		0	13

Pearson's Chi-squared test

data: t

X-squared = 12.9993, df = 4, p-value = 0.01128

Warning: Chi-squared approximation may be incorrect.

Some cells contain values less than 5.

Independence is rejected at the 95% confidence level.

Questions:

Rows: Have you attended a section dinner meeting in the last 12 months?

Cols: My overall level of satisfaction with my ASQ section is

fx	fy	
	Satisfied	Unsatisfied
No	30	24
Yes	30	6

Pearson's Chi-squared test with Yates' continuity correction

data: t

X-squared = 6.3021, df = 1, p-value = 0.01206

Independence is rejected at the 95% confidence level.

Questions:

Rows: Have you attended a section dinner meeting in the last 12 months?

Cols: What is your age

	fy				
fx	30-39	40-49	50-59	60 or older	Under 30
No	10	16	20	7	2
Yes	5	11	11	9	0

Pearson's Chi-squared test

data: t

X-squared = 3.6475, df = 4, p-value = 0.4558

Warning: Chi-squared approximation may be incorrect.

Some cells contain values less than 5.

Cannot reject independence.

Questions:

Rows: Have you attended a section dinner meeting in the last 12 months?

Cols: What is your age

	fy	
fx	<=40	>40
No	12	43
Yes	5	31

Pearson's Chi-squared test with Yates' continuity correction

data: t

X-squared = 0.4542, df = 1, p-value = 0.5003

Cannot reject independence.

Questions:

Rows: Have you attended a section dinner meeting in the last 12 months?

Cols: Do you currently hold ASQ certification(s)?

	fy	
fx	No	Yes
No	22	32
Yes	10	26

Pearson's Chi-squared test with Yates' continuity correction

data: t
X-squared = 1.0688, df = 1, p-value = 0.3012

Cannot reject independence.

Question: Based on this section experience, how likely are you to renew your ASQ membership?

Value	Text
1	Very Unlikely
2	Unlikely
3	Undecided
4	Likely
5	Very Likely

Counts	1	2	3	4	5	Total
2	1	14	36	41		94

Proportion	1	2	3	4	5	Count
	0.021	0.011	0.149	0.383	0.436	94

Top box Count: 41 Proportion: 0.436
Top two box Count: 77 Proportion: 0.819
Mean value: 4.202

Question: How likely are you to recommend ASQ section membership to a business associate?

Value	Text
1	Very Unlikely
2	Unlikely
3	Undecided
4	Likely
5	Very Likely

Counts	1	2	3	4	5	Total
	1	4	15	50	22	92

Proportion

1	2	3	4	5	Count
0.011	0.043	0.163	0.543	0.239	92

Top box Count: 22 Proportion: 0.239
 Top two box Count: 72 Proportion: 0.783
 Mean value: 3.957

Question: Please rate the overall value you receive as a member of this ASQ Section

Value	Text
1	No value
2	Some value
3	Moderate value
4	High value
5	Very high value

Counts					
1	2	3	4	5	Total
7	10	35	33	10	95

Proportion					
1	2	3	4	5	Count
0.074	0.105	0.368	0.347	0.105	95

Top box Count: 10 Proportion: 0.105
 Top two box Count: 43 Proportion: 0.453
 Mean value: 3.305

Question: Overall, how satisfied are you with each of the following aspects of ASQ Section 903

Question: Locally proctored certification examinations

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
2	0	43	32	16	93

Proportion

1	2	3	4	5	Count
0.022	0	0.462	0.344	0.172	93

Top box Count: 16 Proportion: 0.172
Top two box Count: 48 Proportion: 0.516
Mean value: 3.645

Question: Community outreach activities (scholarships, judging science fair)

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
2	3	49	33	7	94

Proportion

1	2	3	4	5	Count
0.021	0.032	0.521	0.351	0.074	94

Top box Count: 7 Proportion: 0.074
Top two box Count: 40 Proportion: 0.426
Mean value: 3.426

Question: Leadership development opportunities

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
1	1	44	38	10	94

Proportion

1	2	3	4	5	Count
0.011	0.011	0.468	0.404	0.106	94

Top box Count: 10 Proportion: 0.106

Top two box Count: 48 Proportion: 0.511

Mean value: 3.585

Dinner Meetings

Question: Have you attended a section dinner meeting in the last 12 months?

Counts

Yes	No	Total
36	55	91

Proportion

Yes	No	Count
0.396	0.604	91

The following questions were only asked of people who had attended a dinner meeting in the last 12 months.

Question: Considering the section dinner meetings you have attended in the last 12 months, how satisfied are you overall with dinner meetings?

Value Text

- 1 Very Dissatisfied
- 2 Dissatisfied
- 3 Neutral
- 4 Satisfied

5 Very Satisfied

Counts

1	2	3	4	5	Total
0	2	1	23	12	38

Proportion

1	2	3	4	5	Count
0	0.053	0.026	0.605	0.316	38

Top box Count: 12 Proportion: 0.316

Top two box Count: 35 Proportion: 0.921

Mean value: 4.184

Question: Considering the section dinner meetings you have attended in the last 12 months, how satisfied are...

Question: Announcements and Section Business

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	1	6	25	6	38

Proportion

1	2	3	4	5	Count
0	0.026	0.158	0.658	0.158	38

Top box Count: 6 Proportion: 0.158

Top two box Count: 31 Proportion: 0.816

Mean value: 3.947

Question: Workshop/Tutorial (pre-dinner)

Value Text

1	Very Dissatisfied
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- 2 Dissatisfied
- 3 Neutral
- 4 Satisfied
- 5 Very Satisfied

Counts

1	2	3	4	5	Total
1	1	8	19	9	38

Proportion

1	2	3	4	5	Count
0.026	0.026	0.211	0.5	0.237	38

Top box Count: 9 Proportion: 0.237
 Top two box Count: 28 Proportion: 0.737
 Mean value: 3.895

Question: Program/Speaker (post-dinner)

Value Text

- 1 Very Dissatisfied
- 2 Dissatisfied
- 3 Neutral
- 4 Satisfied
- 5 Very Satisfied

Counts

1	2	3	4	5	Total
0	1	2	21	14	38

Proportion

1	2	3	4	5	Count
0	0.026	0.053	0.553	0.368	38

Top box Count: 14 Proportion: 0.368
 Top two box Count: 35 Proportion: 0.921
 Mean value: 4.263

Question: Dinner (menu, preparation, and service)

Value Text

- 1 Very Dissatisfied

- 2 Dissatisfied
- 3 Neutral
- 4 Satisfied
- 5 Very Satisfied

Counts

1	2	3	4	5	Total
0	0	2	14	22	38

Proportion

1	2	3	4	5	Count
0	0	0.053	0.368	0.579	38

Top box Count: 22 Proportion: 0.579
 Top two box Count: 36 Proportion: 0.947
 Mean value: 4.526

Question: Networking opportunities

- | Value | Text |
|-------|-------------------|
| 1 | Very Dissatisfied |
| 2 | Dissatisfied |
| 3 | Neutral |
| 4 | Satisfied |
| 5 | Very Satisfied |

Counts

1	2	3	4	5	Total
0	3	7	19	9	38

Proportion

1	2	3	4	5	Count
0	0.079	0.184	0.5	0.237	38

Top box Count: 9 Proportion: 0.237
 Top two box Count: 28 Proportion: 0.737
 Mean value: 3.895

Question: Recertification credits

- | Value | Text |
|-------|-------------------|
| 1 | Very Dissatisfied |

- 2 Dissatisfied
- 3 Neutral
- 4 Satisfied
- 5 Very Satisfied

Counts

1	2	3	4	5	Total
0	0	7	21	8	36

Proportion

1	2	3	4	5	Count
0	0	0.194	0.583	0.222	36

Top box Count: 8 Proportion: 0.222
 Top two box Count: 29 Proportion: 0.806
 Mean value: 4.028

Question: Meeting facility

- | Value | Text |
|-------|-------------------|
| 1 | Very Dissatisfied |
| 2 | Dissatisfied |
| 3 | Neutral |
| 4 | Satisfied |
| 5 | Very Satisfied |

Counts

1	2	3	4	5	Total
2	0	1	19	16	38

Proportion

1	2	3	4	5	Count
0.053	0	0.026	0.5	0.421	38

Top box Count: 16 Proportion: 0.421
 Top two box Count: 35 Proportion: 0.921
 Mean value: 4.237

Question: Advance notice (amount and method)

- | Value | Text |
|-------|-------------------|
| 1 | Very Dissatisfied |

- 2 Dissatisfied
- 3 Neutral
- 4 Satisfied
- 5 Very Satisfied

Counts

1	2	3	4	5	Total
0	0	7	22	9	38

Proportion

1	2	3	4	5	Count
0	0	0.184	0.579	0.237	38

Top box Count: 9 Proportion: 0.237
 Top two box Count: 31 Proportion: 0.816
 Mean value: 4.053

Question: Registration process

Value Text

- 1 Very Dissatisfied
- 2 Dissatisfied
- 3 Neutral
- 4 Satisfied
- 5 Very Satisfied

Counts

1	2	3	4	5	Total
1	0	6	19	12	38

Proportion

1	2	3	4	5	Count
0.026	0	0.158	0.5	0.316	38

Top box Count: 12 Proportion: 0.316
 Top two box Count: 31 Proportion: 0.816
 Mean value: 4.079

The following questions were only asked of people who had visited the web site in the last 12 months.

Question: Considering your recent visits to the web site, how satisfied are you with the web site overall?

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	7	12	42	7	68

Proportion

1	2	3	4	5	Count
0	0.103	0.176	0.618	0.103	68

Top box Count: 7 Proportion: 0.103
Top two box Count: 49 Proportion: 0.721
Mean value: 3.721

Question: Considering your recent visits to the section web site, www.IndyASQ.org, how satisfied are you wit...

Question: Event calendar

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
2	4	16	40	5	67

Proportion

1	2	3	4	5	Count
0.03	0.06	0.239	0.597	0.075	67

Top box Count: 5 Proportion: 0.075
 Top two box Count: 45 Proportion: 0.672
 Mean value: 3.627

Question: On-line registration for events

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
1	2	15	38	11	67

Proportion

1	2	3	4	5	Count
0.015	0.03	0.224	0.567	0.164	67

Top box Count: 11 Proportion: 0.164
 Top two box Count: 49 Proportion: 0.731
 Mean value: 3.836

Question: Announcements and News

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	4	14	43	6	67

Proportion

1	2	3	4	5	Count
0	0.06	0.209	0.642	0.09	67

Top box Count: 6 Proportion: 0.09
Top two box Count: 49 Proportion: 0.731
Mean value: 3.761

Question: Technical Content

Value Text
1 Very Dissatisfied
2 Dissatisfied
3 Neutral
4 Satisfied
5 Very Satisfied

Counts
1 2 3 4 5 Total
2 3 30 28 4 67

Proportion
1 2 3 4 5 Count
0.03 0.045 0.448 0.418 0.06 67

Top box Count: 4 Proportion: 0.06
Top two box Count: 32 Proportion: 0.478
Mean value: 3.433

Question: On-line personal recertification log

Value Text
1 Very Dissatisfied
2 Dissatisfied
3 Neutral
4 Satisfied
5 Very Satisfied

Counts
1 2 3 4 5 Total
1 7 37 18 3 66

Proportion
1 2 3 4 5 Count
0.015 0.106 0.561 0.273 0.045 66

Top box Count: 3 Proportion: 0.045
 Top two box Count: 21 Proportion: 0.318
 Mean value: 3.227

Question: Ease of finding what I need

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
4	6	25	26	7	68

Proportion

1	2	3	4	5	Count
0.059	0.088	0.368	0.382	0.103	68

Top box Count: 7 Proportion: 0.103
 Top two box Count: 33 Proportion: 0.485
 Mean value: 3.382

Question: What other aspect did you have in mind?

- [1] "I like the changes to the site and that the leadership can update without requiring webmaster assistance"
- [2] "N/A"
- [3] "I dont uset the local site except to register for dinner meetings"
- [4] "I wasnt aware of an online recertification log. My other concern, recently I wanted to contact someone from the leadership of the section and had no luck. I had to refer to my past section connections to find help."
- [5] "I don't use the site... enough to remember where the links are. Not intuitive...difficult to use...recert log not accurate"
- [6] "Logging in to member info"
- [7] "Request for help and never got a respond"
- [8] "On-line personal recertification log is non existent. And requests for help in this area have gone unanswered by various levels of the section."
- [9] "Sometimes I get the feeling that if I am having a hard time

negotiating the website, it is seen as my problem. More avenues of communications, even saying the important things more than once and more than one way, might be appropriate."

[10] ". "

The following questions were only asked of people who had taken a refresher course in the last 12 months.

Question: Considering your recent experience with certification refresher classes how satisfied are you with the courses overall?

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts					
1	2	3	4	5	Total
1	1	2	0	1	5

Proportion					
1	2	3	4	5	Count
0.2	0.2	0.4	0	0.2	5

Top box Count: 1 Proportion: 0.2
Top two box Count: 1 Proportion: 0.2
Mean value: 2.8

Question: Considering your recent experiences with certification refresher courses, how satisfied are you with...

Question: Quality of the training materials

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied

5 Very Satisfied

Counts

1	2	3	4	5	Total
0	0	3	2	0	5

Proportion

1	2	3	4	5	Count
0	0	0.6	0.4	0	5

Top box Count: 0 Proportion: 0
Top two box Count: 2 Proportion: 0.4
Mean value: 3.4

Question: Quantity of training materials

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	0	2	2	1	5

Proportion

1	2	3	4	5	Count
0	0	0.4	0.4	0.2	5

Top box Count: 1 Proportion: 0.2
Top two box Count: 3 Proportion: 0.6
Mean value: 3.8

Question: Technical competence of the instructors

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied

5 Very Satisfied

Counts

1	2	3	4	5	Total
0	0	3	0	1	4

Proportion

1	2	3	4	5	Count
0	0	0.75	0	0.25	4

Top box Count: 1 Proportion: 0.25

Top two box Count: 1 Proportion: 0.25

Mean value: 3.5

Question: Teaching skills of the instructors

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	0	3	1	1	5

Proportion

1	2	3	4	5	Count
0	0	0.6	0.2	0.2	5

Top box Count: 1 Proportion: 0.2

Top two box Count: 2 Proportion: 0.4

Mean value: 3.6

Question: Overall duration of the class

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied

5 Very Satisfied

Counts

1	2	3	4	5	Total
0	1	2	1	1	5

Proportion

1	2	3	4	5	Count
0	0.2	0.4	0.2	0.2	5

Top box Count: 1 Proportion: 0.2

Top two box Count: 2 Proportion: 0.4

Mean value: 3.4

Question: Time devoted to each topic

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
1	0	2	2	0	5

Proportion

1	2	3	4	5	Count
0.2	0	0.4	0.4	0	5

Top box Count: 0 Proportion: 0

Top two box Count: 2 Proportion: 0.4

Mean value: 3

Question: Value for the price

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied

5 Very Satisfied

Counts

1	2	3	4	5	Total
0	1	3	1	0	5

Proportion

1	2	3	4	5	Count
0	0.2	0.6	0.2	0	5

Top box Count: 0 Proportion: 0
Top two box Count: 1 Proportion: 0.2
Mean value: 3

Question: Facility

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	0	3	2	0	5

Proportion

1	2	3	4	5	Count
0	0	0.6	0.4	0	5

Top box Count: 0 Proportion: 0
Top two box Count: 2 Proportion: 0.4
Mean value: 3.4

Question: What other aspect did you have in mind?

[1] "Dissatisfied with finding answers to what course covered and whether course was to be taught. Credit card was charged prior to start of course. Took awhile for refund when course was cancelled."

The following questions were only asked of people who are members of the section LinkedIn group.

Question: Considering your recent experiences with the LinkedIn group, how satisfied are you with the group overall?

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts					
1	2	3	4	5	Total
1	0	15	29	4	49

Proportion					
1	2	3	4	5	Count
0.02	0	0.306	0.592	0.082	49

Top box	Count:	4	Proportion:	0.082
Top two box	Count:	33	Proportion:	0.673
Mean value:	3.714			

Question: Considering your recent experiences with the LinkedIn group, how satisfied are you with the follow...

Question: Announcements posted to the group

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts					
1	2	3	4	5	Total
0	1	16	31	1	49

Proportion

1	2	3	4	5	Count
0	0.02	0.327	0.633	0.02	49

Top box Count: 1 Proportion: 0.02
Top two box Count: 32 Proportion: 0.653
Mean value: 3.653

Question: Ability to post questions on the group

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	0	22	26	1	49

Proportion

1	2	3	4	5	Count
0	0	0.449	0.531	0.02	49

Top box Count: 1 Proportion: 0.02
Top two box Count: 27 Proportion: 0.551
Mean value: 3.571

Question: Quality of questions on the group

Value Text

1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
1	0	27	20	1	49

Proportion

1	2	3	4	5	Count
0.02	0	0.551	0.408	0.02	49

Top box Count: 1 Proportion: 0.02
Top two box Count: 21 Proportion: 0.429
Mean value: 3.408

Question: Quality of replies on the group

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	1	26	20	1	48

Proportion

1	2	3	4	5	Count
0	0.021	0.542	0.417	0.021	48

Top box Count: 1 Proportion: 0.021
Top two box Count: 21 Proportion: 0.438
Mean value: 3.438

Question: Posting of job opportunities

Value	Text
1	Very Dissatisfied
2	Dissatisfied
3	Neutral
4	Satisfied
5	Very Satisfied

Counts

1	2	3	4	5	Total
0	2	17	27	3	49

Proportion

1	2	3	4	5	Count
0	0.041	0.347	0.551	0.061	49

Top box Count: 3 Proportion: 0.061

Top two box Count: 30 Proportion: 0.612

Mean value: 3.633

Question: What other element(s) of the LinkedIn group did you have in mind?

[1] "N/A"

[2] "electronic networking possibilities"

[3] "I have just gotten connected to the local and national group with Linked in"

[4] "Do not use social networks..."

[5] "Lacking updated info, esp. since Garth has not been actively supporting posts"

[6] "not active"

[7] "None, I meant to skip the question"

The following questions were asked to determine the skills and tools members wish to learn about.

Question: How interested are you learning about or keeping up with in the following topics?

Value Text

- 1 Completely Uninterested
- 2 Very Slightly Interested
- 3 Mildly Interested
- 4 Moderately Interested
- 5 Very Interested

Counts

- 1 Basics of quality (Quality 101)
- 2 Fundamental Quality Tools (Seven Tools)
- 3 Lean manufacturing
- 4 Lean services
- 5 Six Sigma
- 6 Lean health care

7	Statistics
8	Design of Experiments
9	Statistical Process Control
10	Auditing
11	ISO 9000 (General quality)
12	ISO/TS 16949 (Automotive)
13	ISO 9100 (Aerospace)
14	ISO 9000 applied to Health care
15	ISO 14000 (Environmental)
16	Quality Management issues
17	Cost of Poor Quality
18	Relationship of quality to business
19	Customer satisfaction measurement
20	ASQ Certifications
21	Career Management Strategies

	1	2	3	4	5	Total
1	9	15	18	30	16	88
2	5	7	16	41	18	87
3	8	6	24	23	26	87
4	9	10	24	18	28	89
5	3	5	22	28	30	88
6	26	13	21	12	15	87
7	3	8	19	33	24	87
8	7	8	22	25	27	89
9	4	11	17	31	26	89
10	6	11	23	22	25	87
11	7	10	31	26	14	88
12	40	17	12	10	7	86
13	30	17	17	12	10	86
14	32	14	21	12	8	87
15	27	14	27	14	5	87
16	5	8	12	27	36	88
17	4	2	18	34	28	86
18	3	4	16	34	29	86
19	3	2	20	38	25	88
20	3	6	26	31	21	87
21	3	12	21	31	21	88

Ranking by top two box with 95% Confidence Intervals

- 1 Customer satisfaction measurement
- 2 Relationship of quality to business
- 3 Quality Management issues
- 4 Cost of Poor Quality
- 5 Fundamental Quality Tools (Seven Tools)

- 6 Six Sigma
- 7 Statistical Process Control
- 8 Statistics
- 9 Career Management Strategies
- 10 ASQ Certifications
- 11 Design of Experiments
- 12 Lean manufacturing
- 13 Auditing
- 14 Lean services
- 15 Basics of quality (Quality 101)
- 16 ISO 9000 (General quality)
- 17 Lean health care
- 18 ISO 9100 (Aerospace)
- 19 ISO 9000 applied to Health care
- 20 ISO 14000 (Environmental)
- 21 ISO/TS 16949 (Automotive)

	Count	Proportion	Lower CL	Upper CL
1	63	0.7159091	0.6219056	0.8069839
2	63	0.7325581	0.6386999	0.8223102
3	63	0.7159091	0.6219056	0.8069839
4	62	0.7209302	0.6262113	0.8123281
5	59	0.6781609	0.5814375	0.7743840
6	58	0.6590909	0.5620442	0.7568520
7	57	0.6404494	0.5433167	0.7395068
8	57	0.6551724	0.5574534	0.7538795
9	52	0.5909091	0.4923358	0.6946060
10	52	0.5977011	0.4986556	0.7014753
11	52	0.5842697	0.4861790	0.6878555
12	49	0.5632184	0.4640688	0.6693723
13	47	0.5402299	0.4412715	0.6476626
14	46	0.5168539	0.4193587	0.6241446
15	46	0.5227273	0.4245931	0.6303647
16	40	0.4545455	0.3587804	0.5642609
17	27	0.3103448	0.2256194	0.4185761
18	22	0.2558140	0.1776821	0.3613094
19	20	0.2298851	0.1560293	0.3324384
20	19	0.2183908	0.1464308	0.3198380
21	17	0.1976744	0.1290213	0.2975213

Ranking by mean value

- 1 Relationship of quality to business
- 2 Cost of Poor Quality
- 3 Quality Management issues
- 4 Customer satisfaction measurement

- 5 Six Sigma
- 6 Statistics
- 7 Statistical Process Control
- 8 ASQ Certifications
- 9 Fundamental Quality Tools (Seven Tools)
- 10 Design of Experiments
- 11 Career Management Strategies
- 12 Lean manufacturing
- 13 Auditing
- 14 Lean services
- 15 ISO 9000 (General quality)
- 16 Basics of quality (Quality 101)
- 17 Lean health care
- 18 ISO 14000 (Environmental)
- 19 ISO 9100 (Aerospace)
- 20 ISO 9000 applied to Health care
- 21 ISO/TS 16949 (Automotive)

	Mean
1	3.953488
2	3.930233
3	3.920455
4	3.909091
5	3.875000
6	3.770115
7	3.719101
8	3.701149
9	3.689655
10	3.640449
11	3.625000
12	3.609195
13	3.563218
14	3.516854
15	3.340909
16	3.329545
17	2.735632
18	2.494253
19	2.476744
20	2.425287
21	2.151163

Question: What other topic would you like to see included?

- [1] "Effective Communication (Verbal and Written)"
- [2] "Reliability"
- [3] "N/A"
- [4] "Quality in service, quality in production - non manufacturing (transaction based production)"
- [5] "Software, Social media, Virtual work, Quality culture, Innovation, Leadership and professional development"
- [6] "Design engineering controls"
- [7] "Food Quality and Safety"
- [8] "Haccp"
- [9] "Medical device quality, Pharmaceutical quality, Software quality"
- [10] "Pharma Quality as it relates to teh Pharmaceutical Professional Certification"
- [11] "Agile/Lean Software and related quality issues"

The following questions were asked to determine members' preferences for various instructional methods.

Question: Please rate your preference for each of the following ways of learning about or keeping up with info...

Value	Text
1	No Preference
2	Slightly Prefer
3	Prefer
4	Strongly Prefer
5	Very Strongly Prefer

Counts

- 1 Dinner Meeting Main Speaker
- 2 Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
- 3 Watching a short video or slide show on the web when it's convenient for me
- 4 Formal classroom instruction with an instructor on site
- 5 Attending a live training event via the internet
- 6 Being able to "phone a friend" - Having an expert to call with a question
- 7 Being able to ask a question in an internet forum
- 8 Reading a tutorial or white paper on the web

1 2 3 4 5 Total

1	16	14	23	27	9	89
2	20	17	26	20	6	89
3	11	11	28	29	11	90
4	12	24	29	16	7	88
5	14	22	22	20	11	89
6	27	21	26	11	4	89
7	22	25	25	11	7	90
8	14	20	31	15	10	90

Ranking by top two box with 95% Confidence Intervals

- 1 Watching a short video or slide show on the web when it's convenient for me
- 2 Dinner Meeting Main Speaker
- 3 Attending a live training event via the internet
- 4 Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
- 5 Reading a tutorial or white paper on the web
- 6 Formal classroom instruction with an instructor on site
- 7 Being able to ask a question in an internet forum
- 8 Being able to "phone a friend" - Having an expert to call with a question

	Count	Proportion	Lower CL	Upper CL
1	40	0.4444444	0.3501513	0.5530312
2	36	0.4044944	0.3121592	0.5138117
3	31	0.3483146	0.2605178	0.4566765
4	26	0.2921348	0.2103768	0.3980713
5	25	0.2777778	0.1981575	0.3821942
6	23	0.2613636	0.1831695	0.3659384
7	18	0.2000000	0.1321507	0.2975533
8	15	0.1685393	0.1063842	0.2626958

Ranking by mean value

- 1 Watching a short video or slide show on the web when it's convenient for me
- 2 Dinner Meeting Main Speaker
- 3 Attending a live training event via the internet
- 4 Reading a tutorial or white paper on the web
- 5 Formal classroom instruction with an instructor on site
- 6 Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
- 7 Being able to ask a question in an internet forum
- 8 Being able to "phone a friend" - Having an expert to call with a question

Mean
1 3.200000
2 2.988764
3 2.910112
4 2.855556
5 2.795455
6 2.719101
7 2.511111
8 2.370787

Question: What other comments or suggestions would you like to add?

[1] NA

[2] "Consequently, after 25 years of membership I will not be renewing my membership."

[3] "The facility and meals are very good value for \$10..."

[4] "New member interested in professional development and networking."

[5] "My work in quality requires me to travel a lot. Unfortunately, the dinner meetings are always on the same week of the month which is also a travel week for me. I would like to attend the meetings but usually cannot."

[6] "Why haven't there been any improvements in Section this year?"

[7] "I am involved in other activities for myself and family, so dinner meetings are very difficult. More early morning or lunchtime options would be great!"

[8] "Initial question on quality level was odd. I have only spent 5 years in a quality role but I am at a managerial level in quality due to my Black Belt and previous engineering experience. It seemed that the options (based on years) and the description (based on level) for the same question were not necessarily equal depending on the person."

[9] "Am planning to retire in June 2014. Am in the process of disengaging from ASQ."

[10] "none"

[11] "Is there any way you would consider moving the location of the monthly meetings? The current location is the primary reason I don't attend more meetings. It is a long commute."

[12] "I appreciate the positive energy by the volunteers in our local group!"

[13] "I am interested in being able to take other seminars and CEUs and turn them into credit for recertification."

If only the responses from those who did not attend a dinner meeting last year are considered, the rankings become:

Question: Please rate your preference for each of the following ways of learning about or keeping up with info...

Value	Text
1	No Preference
2	Slightly Prefer
3	Prefer
4	Strongly Prefer
5	Very Strongly Prefer

Counts

1	Dinner Meeting Main Speaker
2	Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
3	Watching a short video or slide show on the web when it's convenient for me
4	Formal classroom instruction with an instructor on site
5	Attending a live training event via the internet
6	Being able to "phone a friend" - Having an expert to call with a question
7	Being able to ask a question in an internet forum
8	Reading a tutorial or white paper on the web

	1	2	3	4	5	Total
1	13	11	15	12	0	51
2	15	13	14	8	1	51
3	7	6	12	19	8	52
4	7	12	25	5	2	51
5	5	11	14	12	9	51
6	15	11	16	7	3	52
7	13	13	14	7	5	52
8	10	12	15	6	9	52

Ranking by top two box with 95% Confidence Intervals

1	Watching a short video or slide show on the web when it's convenient for me
2	Attending a live training event via the internet
3	Reading a tutorial or white paper on the web
4	Being able to ask a question in an internet forum
5	Dinner Meeting Main Speaker
6	Being able to "phone a friend" - Having an expert to call with a

question

7 Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)

8 Formal classroom instruction with an instructor on site

	Count	Proportion	Lower CL	Upper CL
1	27	0.5192308	0.39469289	0.6598992
2	21	0.4117647	0.29345329	0.5583067
3	15	0.2884615	0.18717677	0.4307276
4	12	0.2307692	0.14033864	0.3683964
5	12	0.2352941	0.14325231	0.3749200
6	10	0.1923077	0.11060938	0.3253260
7	9	0.1764706	0.09824927	0.3087268
8	7	0.1372549	0.07025484	0.2625561

Ranking by mean value

1 Watching a short video or slide show on the web when it's
convenient for me

2 Attending a live training event via the internet

3 Reading a tutorial or white paper on the web

4 Formal classroom instruction with an instructor on site

5 Being able to ask a question in an internet forum

6 Dinner Meeting Main Speaker

7 Being able to "phone a friend" - Having an expert to call with a
question

8 Dinner Meeting "Workshop" (short - less than 15 minute -
presentation or activity before dinner)

	Mean
1	3.288462
2	3.176471
3	2.846154
4	2.666667
5	2.576923
6	2.509804
7	2.461538
8	2.352941

If only the responses from those younger than forty
are considered, the rankings become:

Question: Please rate your preference for each of the following ways of learning about or keeping up with info...

Value	Text
1	No Preference
2	Slightly Prefer
3	Prefer
4	Strongly Prefer
5	Very Strongly Prefer

Counts

1	Dinner Meeting Main Speaker
2	Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
3	Watching a short video or slide show on the web when it's convenient for me
4	Formal classroom instruction with an instructor on site
5	Attending a live training event via the internet
6	Being able to "phone a friend" - Having an expert to call with a question
7	Being able to ask a question in an internet forum
8	Reading a tutorial or white paper on the web

	1	2	3	4	5	Total
1	2	2	7	4	2	17
2	2	4	6	4	1	17
3	3	1	2	6	5	17
4	2	4	8	1	2	17
5	3	1	2	6	5	17
6	3	5	4	3	2	17
7	1	2	6	4	4	17
8	3	1	7	0	6	17

Ranking by top two box with 95% Confidence Intervals

1	Attending a live training event via the internet
2	Watching a short video or slide show on the web when it's convenient for me
3	Being able to ask a question in an internet forum
4	Reading a tutorial or white paper on the web
5	Dinner Meeting Main Speaker
6	Being able to "phone a friend" - Having an expert to call with a question
7	Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)

8 Formal classroom instruction with an instructor on site

	Count	Proportion	Lower CL	Upper CL
1	11	0.6470588	0.44041740	0.8579050
2	11	0.6470588	0.44041740	0.8579050
3	8	0.4705882	0.27811060	0.7218810
4	6	0.3529412	0.18442407	0.6167169
5	6	0.3529412	0.18442407	0.6167169
6	5	0.2941176	0.14211414	0.5595837
7	5	0.2941176	0.14211414	0.5595837
8	3	0.1764706	0.06808229	0.4343193

Ranking by mean value

- 1 Attending a live training event via the internet
- 2 Watching a short video or slide show on the web when it's convenient for me
- 3 Being able to ask a question in an internet forum
- 4 Reading a tutorial or white paper on the web
- 5 Dinner Meeting Main Speaker
- 6 Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
- 7 Formal classroom instruction with an instructor on site
- 8 Being able to "phone a friend" - Having an expert to call with a question

	Mean
1	3.529412
2	3.529412
3	3.470588
4	3.294118
5	3.117647
6	2.882353
7	2.823529
8	2.764706

If only the responses from those younger than fifty are considered, the rankings become:

Question: Please rate your preference for each of the following ways of learning about or keeping up with info...

Value	Text
1	No Preference
2	Slightly Prefer
3	Prefer
4	Strongly Prefer
5	Very Strongly Prefer

Counts

1	Dinner Meeting Main Speaker
2	Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
3	Watching a short video or slide show on the web when it's convenient for me
4	Formal classroom instruction with an instructor on site
5	Attending a live training event via the internet
6	Being able to "phone a friend" - Having an expert to call with a question
7	Being able to ask a question in an internet forum
8	Reading a tutorial or white paper on the web

	1	2	3	4	5	Total
1	7	7	12	11	5	42
2	6	13	10	10	3	42
3	5	4	13	16	5	43
4	2	16	17	4	3	42
5	3	12	11	10	6	42
6	10	11	13	7	2	43
7	4	13	13	8	5	43
8	6	7	17	5	8	43

Ranking by top two box with 95% Confidence Intervals

1	Watching a short video or slide show on the web when it's convenient for me
2	Attending a live training event via the internet
3	Dinner Meeting Main Speaker
4	Reading a tutorial or white paper on the web
5	Being able to ask a question in an internet forum
6	Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
7	Being able to "phone a friend" - Having an expert to call with a question
8	Formal classroom instruction with an instructor on site

	Count	Proportion	Lower CL	Upper CL
1	21	0.4883721	0.35464228	0.6453573
2	16	0.3809524	0.25629115	0.5436575
3	16	0.3809524	0.25629115	0.5436575
4	13	0.3023256	0.19074710	0.4612468
5	13	0.3023256	0.19074710	0.4612468
6	13	0.3095238	0.19565222	0.4708520
7	9	0.2093023	0.11757298	0.3604027
8	7	0.1666667	0.08597755	0.3136368

Ranking by mean value

- 1 Watching a short video or slide show on the web when it's convenient for me
- 2 Attending a live training event via the internet
- 3 Reading a tutorial or white paper on the web
- 4 Dinner Meeting Main Speaker
- 5 Being able to ask a question in an internet forum
- 6 Dinner Meeting "Workshop" (short - less than 15 minute - presentation or activity before dinner)
- 7 Formal classroom instruction with an instructor on site
- 8 Being able to "phone a friend" - Having an expert to call with a question

	Mean
1	3.279070
2	3.095238
3	3.046512
4	3.000000
5	2.930233
6	2.785714
7	2.761905
8	2.534884

Question: What other comments or suggestions would you like to add?

- [1] NA
- [2] "Consequently, after 25 years of membership I will not be renewing my membership."
- [3] "The facility and meals are very good value for \$10..."
- [4] "New member interested in professional development and networking."
- [5] "My work in quality requires me to travel a lot. Unfortunately, the

dinner meetings are always on the same week of the month which is also a travel week for me. I would like to attend the meetings but usually cannot."

[6] "Why haven't there been any improvements in Section this year?"

[7] "I am involved in other activities for myself and family, so dinner meetings are very difficult. More early morning or lunchtime options would be great!"

[8] "Initial question on quality level was odd. I have only spent 5 years in a quality role but I am at a managerial level in quality due to my Black Belt and previous engineering experience. It seemed that the options (based on years) and the description (based on level) for the same question were not necessarily equal depending on the person."

[9] "Am planning to retire in June 2014. Am in the process of disengaging from ASQ."

[10] "none"

[11] "Is there any way you would consider moving the location of the monthly meetings? The current location is the primary reason I don't attend more meetings. It is a long commute."

[12] "I appreciate the positive energy by the volunteers in our local group!"

[13] "I am intested in being able to take other seminars and CEUs and turn them into credit for recertification."